### JOB TITLE: BILINGUAL COMMUNITY OUTREACH AMBASSADOR

DATES: 6-MONTH PROJECT BEGINNING MONDAY, AUGUST 4, 2021

**HOURS:** Hours ranging from 11 to 20 hours per week

# ABOUT THE VACCINE EQUITY PARTNER ENGAGEMENT PROJECT (VEPE)

The goal of the Vaccine Equity Partner Engagement (VEPE) Project is to support equitable access to COVID-19 vaccines and vaccine information through outreach, engagement and navigation for communities disproportionately impacted by COVID-19, racism, and disinvestment.

## **POSITION SUMMARY**

Bronx Christian Fellowship (BCF) is searching for talented and professional Community Outreach Ambassadors to participate in community outreach activities for the Vaccine Equity Partner Engagement Project (VEPE) for Bronx neighborhoods/zip codes of focus: Williamsbridge and Baychester (10466, 10467, 10468). You will represent BCF and work with the management team to develop and implement initiatives that increase vaccination awareness and access.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Assist with the facilitation of bidirectional engagement with community partners and residents about vaccination to build vaccine literacy and confidence and increase access to vaccine distribution operations.
- Represent BCF and work with the management team to develop and implement initiatives that increase company visibility within the surrounding community.
- Attend and assist in scheduling regular outreach exhibitions in the community and educate employees on community responsibility.
- Assist in the organization of special events.
- Brainstorm potential partnerships or methods for engagement with the local community
- Utilize canvassing system, NGP, as outreach tool
- Widely disseminate information on COVID-19 vaccines (Target audience(s) for dissemination: People over 65, people with disabilities, people living with chronic disease, people experiencing homelessness or unstably housed, people with mental or behavioral health needs, immigrant/undocumented populations)
  - a. Eligible distribution methods include listservs, local media, social media, messaging apps, webinars, phone trees, or other methods for messaging
- Complete at least five (5) street-level outreach activities per week (a minimum of ten (10) hours per week) in high-traffic areas or other areas where community members naturally congregate.
  - Examples of activity sites include playgrounds, places of worship, food distribution sites, NYCHA and other building entrances, bodegas, bars, restaurants, grocery stores, busy intersections and subway stops, tabling at businesses, program intakes and orientations, social worker check-ins, legal services or other social service appointments.

- Participate and assist in the coordination of at least three (3) virtual or in-person community conversations per week (a minimum of two (2) hours total) with the target constituency related to deepening understanding of vaccine fears/concerns, collecting feedback on vaccine roll-out, building community-driven vaccine confidence and trust, and increasing knowledge of local vaccination locations and availability.
- Work with team to engage and provide one-on-one navigation services to at least 100 individuals per week to support COVID-19 vaccination access/appointments.
  - Booking appointments, supporting individuals in finding a walk-up site, determining eligibility, or discussing fears, concerns, and barriers to getting the vaccine.
- Assis in providing information for or setting up appropriate transportation for eligible New Yorkers to and from vaccination site.
- Assist in providing referrals/recommendations to other providers and community partners for individuals in need of other health or social services.
- Attend up to four (4) <u>mandatory</u> trainings provided by DOHMH for the purposes of preparing for COVID-19 outreach and engagement.
- Comply with all health and safety guidelines including PPE, CPR & First Aid

## **QUALIFICATIONS**

- Self-motivated, enthusiastic, and community-driven to take on this exciting role. This position requires someone equipped with a positive attitude and readiness to be a team player. Outstanding written communication and presentation skills. Strong experience preparing reports. Friendly, enthusiastic, and positive attitude.
- Bilingual required (English/Spanish)
- Knowledge of NGP Van system a plus
- Bronx residents a plus

All VEPE representatives shall follow all protocols and DOHMH public health guidelines, including but not limited to social distancing and use of face coverings.